Directions to Rogue Valley Urology
Offices of Dr. Neeb and Shelly Fitts, PA-C

**Directions from Redmond or the Redmond airport from 97 south:** Take exit 136 for Butler Market Road. Turn left onto NE Butler Market Road. Turn right onto NE 4th Street. Turn left onto NE Revere Ave. In 250 feet, the office will be on the right side.

**Directions from Saint Charles Hospital Bend via Neff Road:** Start out going west on NE Neff Road towards NE Purcell Blvd, 1.1 miles. NE Neff Road becomes NE Penn Ave, 0.3 miles. Turn right onto NE 8th Street, 0.1 miles. Turn left onto NE Revere Ave, 0.3 miles. The office will be on the left side.

**Directions from La Pine/Klamath Falls/Medford via 97 North:** Head northeast on US-97 N/The Dalles-California Hwy toward 3rd Street. Continue to follow the Dalles-California Hwy. Continue onto US-97 N/Bend Pkwy for 3.6 miles. Take exit 137 for Revere Ave towards Downtown, 0.2 miles. Turn right onto NE Revere Ave. The office will be on the right, 0.3 miles.
Patient Name: ____________________________________________ Date of Birth: __________________________

Please Circle: Male / Female  Marital Status:  Single Married  Divorced  Widowed  Other

<table>
<thead>
<tr>
<th>Race:</th>
<th>American Indian/Alaskan native</th>
<th>Asian</th>
<th>Black/African American</th>
<th>White</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethnicity:</td>
<td>American Indian/Alaskan native</td>
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</tbody>
</table>

Languages:  Male / Female  Marital Status:  Single Married  Divorced  Widowed  Other

Race:  □ Decline  □ American Indian/Alaskan native  □ Asian  □ Black/African American  □ White  □ Unknown

Ethnicity:  □ Decline  □ Not Hispanic/Latino/Spanish Origin  □ Hispanic or Latino

Languages:  □ Decline  □ English  □ Spanish  □ Chinese  □ German  □ Russian  □ French

Family Physician: ___________________ Referring Physician: ___________________ Pharmacy: ___________________

Patient Address: ____________________________________________ Home Phone: __________________________

City/State/Zip: ____________________________________________ Cell Phone: __________________________

Social Security #: __________________________________________ Work Phone: __________________________

Emergency Contact: ________________________________________ Relationship: ___________________ Contact Phone: __________________

Detailed Messages (appointments, call back, labs, results, etc) may be left at ___Home___ Cell Phone ___ Work

Email Address: ____________________________________________

Patient Portal RVU Web Communication communications consent. Initial: (Yes) __________ or (No) __________

Employer: ____________________________________________ Occupation/Dept: __________________________

If Minor, Responsible Party: Name: ___________________________________ Date of Birth: __________________

Social Security #: ___________________ Contact Phone: ___________________ Relation to patient: _________________

Address: ____________________________________________

Employer/Address: ________________________________________ Employer Phone: _______________________

Primary Insurance: ___________________ ID#: ___________________ Group#: __________________

Subscriber’s Name: ___________________ Subscribers Date of Birth: __________________

Secondary Insurance: ___________________ ID#: ___________________ Group#: __________________

Subscriber’s Name: ___________________ Subscribers Date of Birth: __________________

__________________________ __________________________
Patient or Guarantor Signature Date

I understand that Rogue Valley Urology will use and disclose health information about me.
I understand that my health information may include information both created and received by the practice, may be in the form of written or electronic records or spoken words, and may include information about my health history, health status, symptoms, examinations, test results, diagnoses, treatments, procedures, prescriptions, and similar types of health-related information.

I understand and agree that Rogue Valley Urology may use and disclose my health information in order to:

- make decisions about and plan for my care and treatment;
- refer to, consult with, coordinate among, and manage along with other health care providers for my care and treatment;
- determine my eligibility for health plan or insurance coverage, and submit bills, claims and other related information to insurance companies or others who may be responsible to pay for some or all of my health care; and
- perform various office, administrative and business functions that support my physician’s efforts to provide me with, arrange and be reimbursed for quality, cost-effective health care.

I also understand that I have the right to receive and review a written description of how This Practice will handle health information about me. This written description is known as a Notice of Privacy Practices and describes the uses and disclosures of health information made and the information practices followed by the employees, staff and other office personnel of This Practice, and my rights regarding my health information.

I understand that the Notice of Privacy Practices may be revised from time to time, and that I am entitled to receive a copy of any revised Notice of Privacy Practices. I also understand that a copy or a summary of the most current version of This Practice’s Notice of Privacy Practices in effect will be posted in waiting/reception area.

I understand that I have the right to ask that some or all of my health information not be used or disclosed in the manner described in the Notice of Privacy Practices, and I understand that This Practice is not required by law to agree to such requests.

By signing below, I agree that I have reviewed and understand the information above and that I have received a copy of the Notice of Privacy Practice

Patient Name (please print): __________________________________________ Date of Birth: ___________________

By: X ___________________________________________ Date: _______________
(Patient Signature)

-OR-

By: X ___________________________________________ Date: _______________
(Patient Responsible Representative)

Rogue Valley Urology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Rogue Valley Urology cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.
Financial Policy

Thank you for choosing Rogue Valley Urology for your health care needs. We are committed to providing you the best urological care available. You are required to read and sign our Financial Policy prior to any treatment. Please feel free to ask any questions and a copy of this policy will be provided to you upon request. As a courtesy to our patients, we bill most insurance types.

INSURANCE: We are participating providers with most insurance companies. It is your responsibility to know your insurance benefits. If you are unsure of your benefits, please contact your insurance carrier with questions. All patients with insurance coverage of any type must show their insurance card for us to bill your insurance. If you do not provide proof of insurance, you will be expected to pay in full at the time of service and will be considered a self-pay patient until the appropriate billing information is provided to our office. If you are not insured or insured by a plan that we don’t participate with, payment in full is expected at the time service is rendered.

CO-PAYMENTS/CO-INSURANCE/DEDUCTIBLES: All patient responsibility for services must be paid at the time of service. This is part of your contractual obligation with your insurance company.

NON-COVERED SERVICES: Please be aware that some or all of the services provided may not be covered or not considered reasonable or necessary by some insurers. It is your responsibility to pay in full for these services at the time of your visit.

REFERRALS: Some insurance plans require a referral from a primary care physician to obtain services by a specialist. These health plans will not pay for services rendered without a referral. If the necessary referral is not obtained, you may either re-schedule your appointment or if allowed by your insurance company, you may sign a waiver agreeing to pay for the service at the time it is rendered.

AUTHORIZATIONS: Obtaining a prior authorization for services is not a guarantee of payment or benefits. A prior authorization means that the information given at that time meets the medical necessity for the services, not a guarantee of payment. Your insurance plan will confirm to you that even though the services may be authorized, the services may not be covered under your plan and a decision for payment will not be rendered until a claim is submitted.

USUAL & CUSTOMARY: Our prices are representative of the usual and customary charges for our geographic area. You are expected to pay in full for any balance after insurance. At our discretion, Rogue Valley Urology may assist you in appealing your insurance determination and/or appeal benefits on your behalf.

PROOF OF INSURANCE: All patients must complete our patient information forms and sign where indicated before being seen. We must obtain a copy of your insurance card(s) and a copy of a photo ID for billing. Failure to provide us with correct information will result in you being responsible for the balance of your claim. Your photo ID is required at check-in; if you do not have it at the time of check-in then your appointment may be re-scheduled.

--------------------PLEASE SEE REVERSE SIDE-------------------
CLAIMS SUBMISSION: As a courtesy to our patients, we will submit claims and assist you in a reasonable way to get your claims paid. Your insurance company may need you to supply certain information directly to them. It is your responsibility to comply with their request in a timely manner. Your failure to reply to your insurance plans request may result in your claim being denied and if so, will result in our seeking full reimbursement from you for services rendered. Please understand and be aware that the balance of your unpaid claim(s) is your responsibility.

SURGERIES: All patient responsibility for surgeries must be paid in advance.

COVERAGE CHANGES: If your insurance changes, please notify us as soon as possible, so we can make the appropriate changes to help you receive your maximum benefits. If your insurance does not pay your claim, the balance will be billed to you.

NON-PAYMENT: If your account is sixty (60) days past due, you may be contacted by our billing department asking for payment in full. If your balance is unpaid after six (6) months, we may refer your account to our collection agency and you may be discharged from this practice.

PAYMENT OPTIONS: We accept cash, check, cashier’s check, money order and all major credit cards. Please note there will be a $30 charge for checks returned for non-sufficient funds. After the second occurrence, checks will no longer be accepted and you will need to pay with a different form of payment.

MISSED APPOINTMENTS: Please assist us by keeping your appointment or cancelling with a minimum of one (1) business days notice. We reserve the right to discharge patients from our practice for chronic missed appointments.

PATIENT CONSENT/ASSIGNMENT: I hereby authorize Rogue Valley Urology to release any information acquired in the course of my treatment to/from my insurance company, physician’s office, hospital or any other treatment facility. I agree to be fully responsible for all expenses incurred for medical treatment. I assign to Rogue Valley Urology any and all insurance benefits due to me, the full financial obligations for medical treatment that I have not paid for.

Our practice is committed to providing the best urological care to our patients. Thank you again for choosing Rogue Valley Urology. Please let us know if you have any questions or concerns.

I have read and understand the Rogue Valley Urology Financial Policy and agree to adhere to its guidelines.

Patient Name: _____________________________ DOB: ___________

Date: ___________________________________

Signature: X ____________________________

Name: (if different than patient) _____________________________ DOB: ___________

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Medical History Sheet

Patient Name: ___________________________________  Date of Birth: ___________________________________

Primary Doctor: ________________________________  Referring Physician: ________________________________

Reason for Today’s Visit: __________________________

Date: ____________________  Occupation: ___________________________

Pharmacy: __________________________

Review of Systems: Do you have, or have you had in the past month, any of the following?

- [ ] No Medical History

**General**
- [ ] Recent fever
- [ ] Weight loss
- [ ] Night sweats
- [ ] Fatigue
- [ ] Change in lymph nodes
- [ ] Chills

**Eyes**
- [ ] Cataracts
- [ ] Glaucoma
- [ ] Vision loss

**Ear/Nose/Throat/Neck**
- [ ] Ringing in the ears
- [ ] Decreased hearing
- [ ] Nosebleeds
- [ ] Loose teeth
- [ ] Sore throat
- [ ] Goiter
- [ ] Difficulty swallowing

**Cardiovascular**
- [ ] Chest pain
- [ ] Heart attack
- [ ] Irregular beats
- [ ] Murmur
- [ ] Leg swelling
- [ ] Clots in legs

**Digestive/G.I.**
- [ ] Severe heartburn
- [ ] Vomiting
- [ ] Ulcers
- [ ] Abdominal pain
- [ ] Jaundice/Hepatitis
- [ ] Blood bowel movements

**Genitourinary**
- [ ] Burning on urination
- [ ] Bloody urine
- [ ] Incontinence
- [ ] Infections
- [ ] Difficulty urinating
- [ ] Urination at night: # of times___
- [ ] Difficulty with erections
- [ ] Sexually transmitted diseases
- [ ] Multiple sexual partners

**Skeletal**
- [ ] Fractures
- [ ] Arthritis

**Skin/Breasts**
- [ ] Rashes
- [ ] Changes in moles
- [ ] Discharge from nipples
- [ ] Lumps

**Neurologic/Psychiatric**
- [ ] Convulsions
- [ ] Stroke
- [ ] Headaches
- [ ] Depression, low motivation
- [ ] Numbness/Change in vision
- [ ] Anxiety, excessive worry

**Blood/Lymphatic**
- [ ] Easy bruising
- [ ] Excessive bleeding
- [ ] Transfusions

Do you have an Advanced Directive for end of life?  ____Yes   ____No
Female Health History:
Date of last menstrual period: ______________ Last pap smear: ______________
Pregnancies#_____ Live births#_____ 

Surgical History: (please list ALL surgeries you have ever had)

<table>
<thead>
<tr>
<th>Date</th>
<th>Operation/Hospitalization</th>
<th>Complications</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

Past Medical History: Have you had any of the following problems?

- Lung disease
- Asthma or Emphysema
- Tuberculosis or abnormal skin test
- Heart disease – heart attach
- High blood pressure
- Cholesterol problem
- Ulcers
- Liver disease or hepatitis
- Acid reflux or hiatal hernia
- Sexually transmitted disease
- Brain or nerve disease (stroke)
- Migraine
- Depression/anxiety
- Seizures
- Diabetes
- Thyroid disorder
- Anemia
- Blood clots/phlebitis
- Cancer

Past Urologic History:
__________________________________________________________________________________________________

Medications Currently Taking: (regular or occasionally, include vitamins, birth control pills, sleeping pills, pain pills, laxatives, aspirin with dosage, etc.). Please bring these with you if you are unsure.
_______________________________________ _______________________________________
_______________________________________ _______________________________________
_______________________________________ _______________________________________ 

Allergies and adverse medication reactions: Please list reaction
__________________________________________________________________________________________________

Family History: General health, major health problems & illnesses, OR age and cause of death

<table>
<thead>
<tr>
<th>Age of death</th>
<th>Age if alive</th>
<th>Prostate Cancer</th>
<th>Breast Cancer</th>
<th>Kidney Stones</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mother</td>
<td></td>
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</tr>
<tr>
<td>Father</td>
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<tr>
<td>Brothers</td>
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<tr>
<td>Sisters</td>
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</tbody>
</table>

Significant illness in Grandparents, Cousins, Aunts, Uncles or Children?

Social History: (circle or fill in appropriate response)

Recreational drugs? □ No □ Yes IV drug user? □ No □ Yes Last HIV test? ______________
Tobacco Use? □ No □ Yes Packs/day _______ # of years _______ Quit? _______ Year Quit _______
Alcohol Use? □ No □ Yes Drinks/day _______ Drinks/week _______ □ Beer □ Wine □ Hard Liquor

Patient Signature: X ___________________________ Date: ___________________________